

Safe Laundry Practices to Protect Against the Spread of the Coronavirus

As the national crisis surrounding the COVID-19 coronavirus continues to grow, we want to update you on Coinamatic operations and offer useful health information for you and the residents of the communities we serve. We view Coinamatic as one big family, and we care deeply about our customers health and safety. Our highest priority is to make sure we are providing the support you need during this challenging time.

The Centers for Disease Control (CDC) has released recommendations for <u>environmental cleaning and disinfection</u>, including <u>specific instructions</u> for <u>washing the laundry of a person who has COVID-19</u> or is suspected to have the virus. According to the CDC, current evidence suggests that novel coronavirus may remain viable for hours to days on surfaces made from a variety of materials—meaning it may stick around on linens and clothing. That's why we've developed a series of safe laundry tips to ensure you and your residents are equipped with the knowledge to defend yourselves against this outbreak. **Please share this information with your residents at your earliest convenience.**

IF YOUR PROPERTY HAS A LAUNDRY ADD VALUE STATION IN THE OFFICE PLEASE MAKE EVERY EFFORT TO MAKE IT AVAILABLE TO YOUR RESIDENTS. The ability to do laundry is paramount at this time and proper handling of laundry can stop the spread of the virus.

We want to assure you that Coinamatic remains fully operational at this time, and we have longstanding policies and practices to ensure we will continue to be there for you and your residents.

For general information about COVID-19, visit the <u>CDC's frequently asked questions</u> page. You might also find these CDC guidelines for <u>cleaning and disinfecting public facilities</u> helpful.

Best wishes to you and your loved ones for safe and healthy days ahead.